

Data Privacy Policy Statement

The National Information Technology Agency (NITA) is committed to protecting the privacy and personal data of everyone who uses our website, services, and events. This statement summarizes how we handle personal data; our full Privacy Notice is available on request.

What We Collect

We collect personal data that you provide directly such as your name, contact details, and background information when you register for services, events, training, or certification, subscribe to publications, or communicate with us. We also automatically collect limited technical information (such as browser type and IP address) when you use our website and may use analytics tools and cookies to understand how our site is used.

How We Use Your Information

We use your personal data to provide the services, certifications, events, and publications you request, to respond to your inquiries, and to keep you informed about NITA products and services you may be interested in. You can opt out of marketing communications at any time.

How We Share Your Information

We do not sell your personal data. We may share it with trusted service providers who help us deliver our services, with your consent for specific purposes (such as certification status or employer sharing), or where required by law. Any third parties we work with are required to use appropriate safeguards to protect your data.

Data Storage and Retention

Your personal data is stored on servers located in Ghana, in line with our policy against storing government data outside the jurisdiction. We retain your data only for as long as necessary to provide our services or as required by law.

Your Rights

Under the Ghanaian Data Protection Act and applicable privacy laws, you have the right to:

- Access the personal data we hold about you
- Correct inaccurate data
- Request erasure or restriction of processing
- Withdraw consent at any time
- Object to use of your data for direct marketing
- Receive your data in a portable format
- Lodge a complaint with the relevant data protection authority

Security

We use reasonable physical, technical, and administrative safeguards to protect your personal data, though no method of transmission over the internet can be guaranteed to be completely secure.

Contact Us

For questions, requests, or concerns about how we handle your personal data, please contact our data privacy team at legal@nita.gov.gh.

This statement may be updated from time to time; please check back periodically for the latest version.